

Privacy Policy

This is the same as our “Terms and Conditions “

20. Privacy Policy and Your Personal Information

20.1. Collection of Your Personal Information

- 20.1.1. We are committed to supporting the “National Privacy Principles for the Fair Handling of Personal Information” and ensuring that our privacy policy complies with the requirements of the Privacy Act.
- 20.1.2. When you provide us with personal details (including but not limited to) your name and contact details, the information will be used as permitted by you and only for legitimate business reasons and we have established policies and procedures to ensure that all your personal information is handled in accordance with the law.
- 20.1.3. So that we can fulfil your order and generally provide products and/or services to you, we may ask for personal details such as your name, address, telephone number, email address, merchandise information (purchases, orders etc), method of payment, and/or your preferences.
- 20.1.4. Generally, you have no obligation to provide any information requested by us however, if you choose to withhold the requested information, we may not be able to provide you with the goods and/or services that depend on the collection of that information.
- 20.1.5. The personal information that we ask for is generally used to:
 - 20.1.5.1. provide goods and/or services to you;
 - 20.1.5.2. deliver products or services to you;
 - 20.1.5.3. complete other transactions with you or on your behalf;
 - 20.1.5.4. better understand your requirements and preferences;
 - 20.1.5.5. protect against fraud or theft; and
 - 20.1.5.6. provide offers that are of greater interest or benefit to you.
- 20.1.6. We may also use your personal information in other ways to provide you with improved and enhanced goods and services. This may include using your personal information to advise you of new products and services.

20.2. Cookies and How They Work

20.2.1. When you visit our Site, our Site will automatically send you a "cookie".

20.2.2. A cookie is a piece of text from a web server to your computer, and is used to identify you only by a random number. This information does not personally identify you, but it does tell us that your computer has visited our Site and what areas of the Site you have browsed.

20.2.3. You can decline cookies by adjusting the setting of your browser, however this may affect the functionality and accessibility of the Site and other websites.

20.3. Who We May Share Your Information With

20.3.1. We may share your information with third parties for the purpose of promotional and direct marketing offers which we believe may be of interest to you.

20.3.2. Where possible or without diminishing the purpose of the disclosure, we try to ensure that our disclosure of information to other organisations (e.g. researchers, marketers and other organisations with whom we have commercial arrangements) is in a way which does not personally identify the individuals.

20.4. Access to Your Information

20.4.1. We will provide you with access to any of your personal information we hold (except in the circumstances recognised by the privacy law). If you require access to your personal information, please contact us on +61 (0) 2 8707 7300.

Of course, before we provide you with access to your personal information, we will require some proof of identity. For most requests, your information will be provided to you free of charge. However, we may charge a reasonable fee if your request requires a substantial effort or resources on our part.

20.5. Other Sites

20.5.1. We are not responsible for the privacy practices of websites that are linked to this Site. Please take care at all times to check the privacy policies of those websites you are visiting.